



HIMAHEALTH

FACT SHEET

HOSPITAL GROUP OVERVIEW

HIMAHEALTH is a service provided by Grupo HIMA San Pablo, a privately-funded hospital group in Puerto Rico with two main hospitals in the areas of Caguas and Bayamon that cater to U.S. mainland patients. Grupo HIMA San Pablo has been treating patients since 1978 and has expanded to include four hospitals and more than 1,100 beds, positioning the group as a leader in Puerto Rico's health care system.

HIMAHEALTH is redefining the term "global health care," attracting American mainland patients with its excellent facilities, quality care, proximity to the U.S. mainland (no passport required for travel), cutting-edge technologies and affordability. On average, medical procedures cost 50 to 70 percent less at HIMAHEALTH than in the fifty United States.

A bilingual concierge team handles all aspects of patient medical treatment in HIMAHEALTH hospitals, including travel arrangements, ensuring a pleasant experience for patients and accompanying family members.

HOSPITAL FAST FACTS

- Number of Beds (Bayamon location): 411
- Number of Beds (Caguas location): 380
- Number of Employees (Bayamon location): 1,753
- Number of Employees (Caguas location): 1,756
- Number of Faculty Physicians (Bayamon location): 450
- Number of Faculty Physicians (Caguas location): 440

HIMAHEALTH in Puerto Rico is an attractive option due to:

- Quality care costing, on average, 50 to 70 percent less than on the U.S. mainland
- Joint Commission (JC) accredited facilities
- U.S.-trained and board certified physicians
- Cutting-edge medical technologies such as CyberKnife® and da Vinci®
- Status as a U.S. Commonwealth (no passport required for travel for US Citizens)
- Proximity to the U.S.
- Bilingual hospital liaison and travel coordinators

**TRENDS IN
MEDICAL TRAVEL**

A report published by Deloitte Center For Health Solutions in 2009, states that 43 percent of Americans say that they would be likely to travel out of their local area to undergo a test or procedure if the cost was 50 percent less. Deloitte predicts the number of Americans traveling abroad for treatment will soar to six million by 2010, and reach 10 million by 2012.

According to the Ypartnership/Yankelovich Inc. 2009 *National Travel MONITOR*SM, four in ten leisure travelers cite cost savings as a reason for seeking offshore medical care.

**MEDICAL
SPECIALIZATIONS**

HIMAHEALTH At Bayamon

The Bayamon hospital specializes in the following medical procedures:

- Cardiovascular surgery
- Orthopaedic surgery
- da Vinci® robotic surgery

HIMAHEALTH At Caguas

The Caguas hospital specializes in the following medical procedures:

- Oncology (cancer treatment)
- CyberKnife® radiosurgery
- Neuro and spine surgery
- Orthopaedic surgery

**CUTTING-EDGE
MEDICINE**

Through the integration of cutting-edge medical technologies and advancements, HIMAHEALTH hospitals offer specialized treatments on the next plateau of medical care.

Gynecological and urological surgeries are performed with the unmatched precision of the da Vinci® surgical system, which places surgeons' hands at the controls of a robotic platform. The robot makes smaller incisions than traditional open surgery, the results of which include less pain, less loss of blood, decreased scarring and a shorter recovery time.

At HIMAHEALTH's new oncology center in Caguas, cancer patients undergo CyberKnife® treatments – the most precise and effective form of radiosurgery. CyberKnife® radiation procedures are available in just 130 hospitals worldwide, and provide non-invasive treatments with no anesthesia, no bleeding, no stereotactic frame, no recovery time and shorter sessions.

**HOSPITAL
LEADERSHIP**

GRUPO HIMA San Pablo/HIMAHEALTH Leadership

Chairman & CEO – Joaquin Rodriguez, Sr.

President & COO – Carlos M. Piñeiro, CPA

Executive Vice President – Armando J. Rodriguez, MHA

HIMAHEALTH Executive Director – Milton Segarra

**AWARDS AND
CERTIFICATIONS**

HIMAHEALTH hospitals and/or physicians are certified or recognized by the following organizations:

- Joint Commission (JC)
- Department of Health PR
- JC LAB
- CMS Medicare

- CLIA Clinical Lab
- NRC Nuclear Medicine
- FDA Mammography
- ACR Mammography
- The Puerto Rico Institute for Healthcare Improvement Node Partners – IHI 5 Million Lives Campaign
- *Inc. Magazine* ranks Grupo HIMA 1,648 out of the top 5,000 fastest growing private companies in the U.S.

CODE OF ETHICS

HIMAHEALTH facilities in Puerto Rico abide by stringent ethical principles in all aspects of patient care, medical education, clinical research, community service and in all administrative roles related to those services.

HIMAHEALTH ensures the following:

- An ethical organizational and clinical environment
- Strict adherence to medical protocols
- Commitment to patient education and the utmost respect to patient's values and right to choose

Striving to achieve the highest standards in all clinical and organization activities, HIMAHEALTH recognizes a primary mission to ensure the provision of high quality, clinically necessary and ethically based patient care.

PROSPECTIVE PATIENTS

HIMAHEALTH offers medical care for:

- Uninsured patients
- Self-insured companies
- Medical insurance carriers

INSURANCE PROVIDER PARTNERS

A number of major U.S. health insurance providers include HIMAHEALTH hospitals in their provider networks, such as BlueCross BlueShield, Humana and Cigna. HIMAHEALTH is determined to meet the needs of all its patients, and is pleased to accept most insurance plans, even when out of network.

LEGAL STANDARDS

HIMAHEALTH abides by the same national government-regulated medical laws and standards as their counterparts in the mainland U.S. Patients can rest-assured that their health and well-being are protected and valued at HIMAHEALTH facilities.

MEDICAL CONCIERGE

A bilingual concierge team excels in making patient medical procedures at HIMAHEALTH as seamless as possible. An assigned medical concierge is the primary point of contact for U.S. mainland patients.

The concierge assists with answering inquiries regarding treatments, setting up appointments including pre- and post-surgery consultations, formulating personalized all-inclusive medical packages, handling payments, and coordinating all aspects of travel (flights, hotel accommodations and even recreational activities for patients and accompanying family members).

PATIENT INQUIRIES

Call Center: 1-877-577-5773
Web site: www.himahealth.com

Page 4...HIMAHEALTH Fact Sheet

EFFORTLESS TRAVEL

Puerto Rico is easily accessible by more than 20 direct flights from almost every major U.S. city. Airlines flying into San Juan's Luis Munoz Marin International Airport include American, Continental, Delta, USAir, United, Jet Blue, Northwest, Iberia, Spirit, and Air Canada.

NO PASSPORT REQUIRED

No passports are required for U.S. citizens traveling to Puerto Rico. Standard domestic travel identification is required in the form of a driver's license or other accepted form of U.S. identification.

PUERTO RICO SAN JUAN AREA

Located at the gateway to the Caribbean, the island of Puerto Rico is 110 miles long and 35 miles wide. Guests will find modern business structures and services as well as traditional Puerto Rican and colonial Spanish flavors in Old San Juan.

CURRENCY

The currency of Puerto Rico is the U.S. dollar. Major U.S. credit cards are accepted around the Island.

OFFICIAL LANGUAGES

Both Spanish and English are the official languages of Puerto Rico.

TIME ZONE

Atlantic Time Zone. Puerto Rico does not adhere to Daylight Savings Time.

CLIMATE

Sunny and warm year-round with gentle trade winds cooling coastal towns and temperature decreases in high mountain areas. The average temperature ranges from the low-eighties in the winter to the mid-eighties in the summer.

MEDIA CONTACT

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